



RESIDENTIAL pricing **ecoLINK**

powered by East Central Electric

Data Plans/Services

100 Mbps	\$55/month	1 Gbps	\$85/month
250 Mbps	\$75/month	Dedicated IP (Static IP)	\$20/month

Voice Plans/Services

Residential Phone All residential plans include unlimited calling to all 50 states and the most popular calling features	\$35/month	World Long Distance Plan International Calling Access with per minute rates (see International LD tab for rates)	\$5/month
Additional Line	\$20/month	North America Long Distance Plan Unlimited Calling to Canada and Mexico	\$10/month
Non-Published Listing	\$4/month	World Long Distance Plan Plus Unlimited Calling to Canada and Mexico and International Calling Access with per minute rates (see International LD tab for rates)	\$12/month
411 Directory Assistance	\$1.50 each occurrence		
Operator Assistance	\$1.50 each occurrence		

Installation Fees

Single Service	\$100 one-time fee
Cat6 With ends terminated	\$125 per run

Labor/Trip Charges

Trip Charge applicable only if tech dispatched and problem is related to Subscriber Provided Equipment	\$85
Labor Rate - first half hour labor rate for the first half hour of a billable repair (inside wiring OR ecoLINK equipment damaged)	\$85
Labor Rate - additional half hours labor rate for additional half hours of a billable repair (inside wiring OR ecoLINK equipment damaged)	\$43

Reconnect/Suspension Fees

Reconnect/Unsuspend Fee	\$25 each occurrence
Vacation Suspend - Voice 30 day minimum on suspend status	\$15/month
Vacation Suspend - Data 30 day minimum on suspend status	\$15/month
Vacation Restoral Fee applies to restoration of one or all service	\$25 each occurrence

Unreturned Equipment Charges (UEC)

Optical Network Terminal (ONT)	\$200
Standard Router	\$150
Mesh Extender	\$100



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Equipment and Subscription Charges

Power Surge Strip if subscriber does not provide one for router, BBU, and/or ONT	\$15 one-time fee
Battery Backup Unit (BBU) optional for dial tone backup in the case of power failure	\$225
Standard Router - lease	included
Upgraded Router - lease	\$12/month
Mesh Extender	\$5/month
Outdoor Mesh Extender	\$25/month
Outdoor Mesh Extender Purchase	\$625 one-time fee
Replacement Jumper Lines	
5 ft	\$10
10 ft	\$15
25 ft	\$20
50 ft	\$25
100 ft	\$30
8-port Network Switch optional if subscriber wants to connect more wired devices to the Internet than the router will support	\$40 one-time fee
ecoLINK+ app Phone app that allows you to check your internet speed, view and manage all devices connected to your network, set parental controls and provide active threat protection and set-up a guest network and passwords.	free

